GLOBAL BUSINESS TRAVEL

Generated: 27 March 2015 21:46 GMT

Travel Arrangements for **CASTRO SOTO/FABIO E**

Itinerary Booking Reference **BLKCLO**

Trip ID - 10701349324

Customer Address

FABIO CASTRO SOTO 5-062-289-0606
202, AV. ESCAZU.
2DO PISO. SUITE 201203
ESCAZU SAN JOSE 10203
DEL 30MAR

Agent RC

American Express Global Business Travel
15100 NW 67th Ave.
Suite 300
Miami Lakes, FL, 33014
Phone: (800) 238-8369
Phone: (305) 913-7330
Fax: (305) 913-7449

Thursday 02 April 2015

06:30 AM

San Jose (SJO) to Houston (IAH)

Airline Booking Ref: JZG5Z2
Carrier: United Airlines **Flight:** UA 1097 **Status:** Confirmed
Operated By: United Airlines
Origin: San Jose, Juan Santa Maria Intl (SJO)
Departing: Thursday 02 April 2015 at 06:30 AM **Departure Terminal:** MAIN TERMINAL
Destination: Houston, TX, George Bush Intercontinental (IAH)
Arriving: Thursday 02 April 2015 at 11:22 AM **Arrival Terminal:** TERMINAL E

Additional Information

Class: Economy **Distance:** 1547 Miles **Estimated Time:** 03 hours 52 minutes
Aircraft Type: Boeing 737-800 **Seat:** Not Assigned
Meal Service: Food to purchase
Frequent Flyer Number: Not Applicable
Number of Stops: 0

03:51 PM

Houston (IAH) to Seattle (SEA)

Airline Booking Ref: JZG5Z2
Carrier: United Airlines **Flight:** UA 1455 **Status:** Confirmed
Operated By: United Airlines
Origin: Houston, TX, George Bush Intercontinental (IAH)
Departing: Thursday 02 April 2015 at 03:51 PM **Departure Terminal:** TERMINAL C
Destination: Seattle, WA, Seattle Tacoma Intl Arpt (SEA)
Arriving: Thursday 02 April 2015 at 06:47 PM **Arrival Terminal:** Not Applicable

Additional Information

Class: Economy **Distance:** 1883 Miles **Estimated Time:** 04 hours 56 minutes
Aircraft Type: Boeing 737-800 **Seat:** Not Assigned
Meal Service: Food to purchase
Frequent Flyer Number: Not Applicable
Number of Stops: 0

Wednesday 08 April 2015

07:50 AM

Seattle (SEA) to Houston (IAH)

Airline Booking Ref: JZG5Z2
Carrier: United Airlines **Flight:** UA 540 **Status:** Confirmed
Operated By: United Airlines
Origin: Seattle, WA, Seattle Tacoma Intl Arpt (SEA)
Departing: Wednesday 08 April 2015 at 07:50 AM **Departure Terminal:** Not Applicable
Destination: Houston, TX, George Bush Intercontinental (IAH)
Arriving: Wednesday 08 April 2015 at 02:04 PM **Arrival Terminal:** TERMINAL C

Additional Information

Class: Economy **Distance:** 1883 Miles **Estimated Time:** 04 hours 14 minutes
Aircraft Type: Airbus Industrie A320-100/200 **Seat:** 29B
Meal Service: Food to purchase
Frequent Flyer Number: Not Applicable
Number of Stops: 0

05:47 PM

Houston (IAH) to San Jose (SJO)

Airline Booking Ref: JZG5Z2
Carrier: United Airlines **Flight:** UA 1565 **Status:** Confirmed
Operated By: United Airlines
Origin: Houston, TX, George Bush Intercontinental (IAH)
Departing: Wednesday 08 April 2015 at 05:47 PM **Departure Terminal:** TERMINAL E
Destination: San Jose, Juan Santa Maria Intl (SJO)
Arriving: Wednesday 08 April 2015 at 08:27 PM **Arrival Terminal:** MAIN TERMINAL

Additional Information

Class: Economy **Distance:** 1547 Miles **Estimated Time:** 03 hours 40 minutes
Aircraft Type: Boeing 737-800 **Seat:** 35C
Meal Service: Food to purchase
Frequent Flyer Number: Not Applicable
Number of Stops: 0

Additional Messages

For Changes That Cannot Be Actioned Online, Call
800-238-8369
This Personal Service Is Offered 24 Hours/7 Days A Week
If Calling Outside Us/Canada, Please Call 305-913-7277
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Please Reconfirm Flights With The Airline Directly
24 Hours Prior To Departure For Domestic Flights
72 Hours Prior To Departure For International
Airport Check In Requirements-
2 Hours Prior For Domestic Flights
3 Hours Prior For International Flights
Tickets Carry Many Restrictions Depending On Type Of
Fares Including But Not Inclusive Of Nonrefundable,
Nonendorsable, Valid Only Same Carrier, Non-Changeable
Subject To Change Or Cancel Penalties Up To 100 Percent
Plus Difference In Airfare, And Other Require Changes
Be Made Prior To Scheduled Departure Date And Time
Or Ticket Will Have No Future Exchange Value.

Please Be Prepared To Present A Valid Photo Id
Or Country Specific Travel Documentation.
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IMPORTANT INFORMATION

All services covered by this itinerary are subject to the terms and conditions specified by the suppliers. Customer agrees to the terms and conditions set forth on any brochures or advertisements describing any accommodations, transportation or other services, and to any and all conditions contained in documents for any such services including, without limitation, all cancellation and change fees. No employee of American Express Global Business Travel and its affiliates, subsidiary companies or representatives has authority to vary the terms and conditions.

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CALIFORNIA: This transaction is covered by the California Travel Consumer Restitution Fund (TCRF) if the seller of travel was registered and participating in the TCRF at the time of sale and the passenger is located in California at the time of payment. Eligible passengers may file a claim with TCRF if the passenger is owed a refund of more than $50 for transportation or travel services which the seller of travel failed to forward to a proper provider or such money was not refunded to you when required. The maximum amount which may be paid by the TCRF to any one passenger is the total amount paid on behalf of the passenger to the seller of travel, not to exceed $15,000. A claim must be submitted to the TCRF within 12 months after the scheduled completion date of the travel. A claim must include sufficient documentation to prove your claim and a $35 processing fee. Claimants must agree to waive their right to other civil remedies against a registered participating seller of travel for matters arising out of a sale for which you file a TCRF claim. You may request a claim form by writing to: Travel Consumer Restitution Corporation; P.O. Box 6001; Larkspur, CA 94977-6001; or by visiting TCRC's website at: www.tcrcinfo.org.

WASHINGTON: If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty (30) days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen (14) days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

FLORIDA: GBT US LLC DBA: AMERICAN EXPRESS GLOBAL BUSINESS TRAVEL is registered with the State of Florida as a Seller of Travel. Registration No. ST39181.

NEVADA:
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You may be eligible for payment from the Recovery Fund if you have paid money to a seller of travel registered in Nevada for the purchase of travel services or a vacation certificate and you have suffered certain financial damages as a result of the transaction. To obtain information relating to your rights under the Recovery Fund and the filing of a claim for recovery from the Recovery Fund, you may contact the Consumer Affairs Division of the Department of Business and Industry at the following locations:

SOUTHERN NEVADA: 1850 East Sahara Avenue, Suite 101, Las Vegas, Nevada 89104, Phone: 702.486.7355, Fax: 702.486.7371, e-mail: ncad@fyiconsumer.org

NORTHERN NEVADA: 4600 Kietzke Lane, Building B, Suite 113, Reno, Nevada 89502, Phone: 775.688.1800, Fax: 775.688.1803, e-mail: ncad@fyiconsumer.org

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